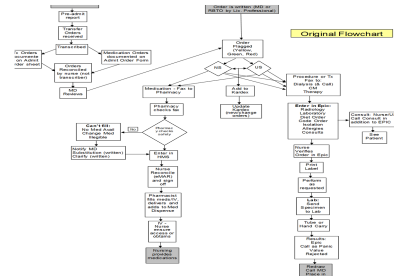


A Multi-Step Process for Medication Reconciliation in the Post-Acute Care Setting

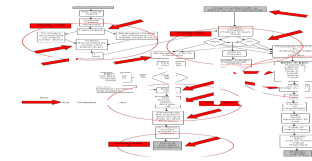
Joseph Catalano RN, CRRN Brandi Verdu, RN, CRRN Samantha MacDonald RN

Management of orders that include medications and procedures has been identified as an area of concern via documentation tracers and staff report. These orders are frequent events in our rehabilitation hospital, and are point of risk related to averting adverse patient outcomes. We conducted a FMEA to explore all aspects of process related to order management to develop process improvements.

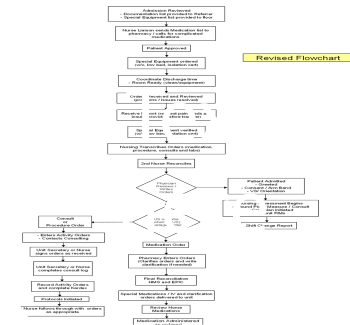
We journey mapped patients as they were new to us and as orders were written on existing patients to identify current practices.



Next we were able to identify problem areas from our original flowchart so that we could seek out and determine what process changes needed to be made.



Once we identified our problem areas we worked on solutions to make for a seamless order transition.



Our Final Product

